



WEB & GRAPHIC DESIGN

## Digital Fuse – Privacy Policy

Digital Fuse is committed to protecting the privacy of individuals who contact us. In this privacy statement, when we use the terms “we,” “us,” or “our,” we are referring to Digital Fuse.

### About Digital Fuse

Digital Fuse is registered in England. By visiting and submitting information via our site, you are accepting and consenting to the practices described in this statement.

### Privacy Policy

This privacy policy sets out the basis on which any personal data we hold is stored and used.

We will not contact you unless you have asked to be sent information or opted-in to ongoing communications from us.

To do this we need to hold the contact information you have given us.

This usually includes the following:

- Your name (so we know what to call you)
- Your email address (so that we can send you information and updates)
- Your phone number (if you have supplied it to us and asked us to contact you by telephone)
- Your address (if you have supplied it to us and asked us to contact you in writing)

### Google Analytics

We may collect the following information via Google Analytics when you use the site:

- Details of how you used our service, such as your search queries
- Internet protocol address
- Device event information such as crashes, system activity, hardware settings, browser type, browser language, the date and time of your request and referral URL
- Cookies that may uniquely identify your browser or your Google account

### Cookies

Like nearly all websites, ours uses cookies. These are text files that sit on your computer and store your browsing history, which can make using our website a better experience. Cookies also collect standard information about visitor behaviour, which are used to improve visitor experience and compile statistical reports on website activity.



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Cookies cannot provide access to personal computers or personal information. However you can remove cookies from your browser and set your preferences so that it doesn't accept cookies.

For further information visit [www.aboutcookies.org](http://www.aboutcookies.org) or [www.allaboutcookies.org](http://www.allaboutcookies.org).

## **What we do with the information we hold about you**

We take privacy and the safeguarding of personal information very seriously and have robust measures in place to ensure that your data is secure, however, we cannot guarantee that these security measures are impervious.

We will only keep information about you with your permission.

It will never be sold.

It will not be shared with anyone else without your prior permission, unless you have asked us to pass your details on to a specific third party, such as a hosting or domain provider.

Your data is stored in a password-protected database on a secure server. We only work with providers who take privacy and security very seriously.

We will keep the information that you provide until we or you don't feel it's necessary to keep. You can request that we remove or update the information we hold about you at any time. We are committed to ensuring data we hold is accurate. You can request to review and amend the data that we hold at any time. Please email us at [hello@digitalfuse.co.uk](mailto:hello@digitalfuse.co.uk)

## **Disclosure of your information**

We will not share the personal data unless and to the extent that:

We are under a duty to disclose or share that information in order to comply with any legal obligation; or such disclosure is necessary to protect the rights, property or safety of our organisation, our associates, or others.

## **Links to other websites**

Where relevant we provide links to other websites from the Digital Fuse site. While these organisations are usually known and/or associated with us, this privacy policy only applies to our website. You will need to check the third party website for further information about its privacy policy.

## **Contact**

Questions, complaints, comments or requests should be addressed to:

Email – [hello@digitalfuse.co.uk](mailto:hello@digitalfuse.co.uk)

Address – Digital Fuse, 66 High Street, Lewes, East Sussex, BN7 1XG

Phone number – 07445297066 or 07927654718



## **Changes to our privacy policy**

We may change this privacy policy at any time, and such changes may take immediate effect. Any changes we may make to this privacy policy in the future will be posted on this page.

*This privacy policy was updated in July 2022.*